

# Mobility Advisory Committee (MAC)

## Meeting Minutes

September 18, 2024

### Attendees:

Chris Hollingsworth-MAC  
Mike Roth-IndyGo  
Donna Foreman-IndyGo

Bernadine Wilmer-MAC  
Adairius Gardner-IndyGo  
Angela Milroy-RATP Dev

Attendance of members by Mike Roth

### Agenda Items:

- **Mike Roth**
  - LaTessa McClendon-New Director of Mobility Solutions
  - Fixed Route
    - Route updates begin October 13, 2024
    - Staffing
      - Hiring events every other Thursday
    - Purple Line launches October 3, 2024
- **Angela Milroy**
  - Service Updates
    - Beyond ADA Policy Exemption expires January 1, 2025
    - Service has been running from 85% to 90%
    - Currently have 58 Operators Full Time, 5 Part Time and 5 in training
  - Vehicle Updates
    - 55 out of 75 vehicles are in service
    - 10 brand new buses
    - 10 out of service that need minor repairs
  - Annual Trunk or Treat- October 26, 2024
  - MyKey Card Update
    - Starting October 1, 2024, Access riders can load funds to their MyKey Access card to pay for trips on the paratransit bus.
    - This is an added option. Current payment methods will still be available: cash, ticket or balance.
    - New fare validators will be on every bus
    - Each rider will use their access card to tap the validator upon entering the bus.

- **Discussion regarding no quorum today with Board Director Adairius Gardner**
  - MAC Concerns
    - Committee feels underutilized
    - Bylaws have not been updated
  
  - Adairius Gardner
    - Will speak with IndyGo CEO Jennifer Pyrz to discuss concerns.
    - Will discuss in upcoming meetings how to assist MAC with their efforts to do outreach
  
- **Donna Foreman**
  - Paratransit Top Concerns
    - Schedule Adherence, Courtesy & Fares
  - Fixed Route Top Concerns
    - Pass-By, Courtesy & Safety

#### **Additional Questions/Concerns**

- Mayor's Advisory Council on Disability would like an IndyGo representative to attend meetings in the future